Past to Present - The big picture of animal control & care and changing from pounds to shelters

- Animal Control Association of Tennessee
- August 4-6, 2014
- Franklin, TN

- Presented by Laura Lanza
- ASPCA – Community Initiatives
WHO ARE YOU?

Think about your job/position?

... what do you do?
... what does being “professional” mean to you in your job?

* (POPCORN comments)
Who is the professional Animal Control Officer in the United States today?
“Profession”

- A profession is a personal thing that man acquires. It cannot be inherited. It cannot be bequeathed. Only he who, having made the acquisition, puts to use that knowledge and skill with all his ability and complete dedication of purpose can be truly called a “PROFESSIONAL”
Sense of duty or calling

• A mission or a belief that your work makes a difference.
  – Protecting the public, both human and animals from harm.
  – Humane treatment of animal.
Sense of duty or calling

- A belief that you have a responsibility to the public.
  - Prompt attention to citizen’s needs.
  - Concern for fellow officers and cooperating with other law enforcement members.
“No one needs to choose to be a police officer, or to bear the public’s trust; but those who do so—no matter how naively or no matter how misguided their original expectations—must acquire the excellence of character to live up to it.”

-- Deputy Chief N. Stephens
Why You?

Because the animals can’t speak for themselves
Philosophical Resistance and Reticence

An Overview of Animal-Related Organizations, With Some Guidelines For Recognizing Patterns

by Katherine B. Morgan

ANIMAL EXPLOITATION

Animals are put on display for our use or abuse. They are our absolute property. They are not protected by the law. Just as we can kill them for food, we can also use them for entertainment.

ANIMAL USE

Animals are used for our convenience. They are not considered as living beings.

ANIMAL CONTROL

“Animals are here for our use but we must be responsible for them.” This statement is often heard in discussions about animal control. It can be traced back to the early 1900s when animal protection laws were first enacted.

ANIMAL WELFARE

People should treat each animal as kindly as possible. They should not abuse or neglect them.

ANIMAL RIGHTS

“Animals have inherent rights, these should be guaranteed just as ours. These rights include not being killed, used for research or experimentation in any way.”

ANIMAL LIBERATION

Animals should not be forced to work or produce for human benefit. They should be free to live in their natural environment.

The space allocated to animals does not reflect the number of organizations that work for the protection of animals. These organizations are often criticized by those who believe that animals are not capable of feeling pain or suffering.

The picture on the next page shows the diversity of animal-related organizations. They vary in size, mission, and methods.

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I think there’s a spy among us...
It takes a skilled balancing act when collaboration faces many challenges.
“Every fight is one between angles of vision, illuminating the same truth.”

Mahatma Gandhi
Use of Professional OrganizationS as our key source of reference for information.

**N.A.C.A**

- Build a body of knowledge distinct to Animal Control Officers, Humane Investigators, Clinic Caretakers, Office staff, Kennel Personnel
- Standards of Practice.
- A required knowledge base that must be met before entry into the profession.
- Code of Conduct.
- Requirement for continuing education.
Professional Development of Animal Control Officers and Field Services through Training, Certification and Consultation

Welcome to Animal Control Training Services. ACTS has long recognized the inherent risk and danger associated with the animal control profession. Officer
Animal Control Association of Tennessee (ACAT)

• Advance the profession of Animal Control by:
  – Serving as a resource for training
  – Facilitating communication between public & private animal agencies
  – Initiating and supporting responsible legislation
  – Providing a united voice for animal control professionals throughout Louisiana

http://tnanimalcontrol.org/
“SERVE”

- Enforce the laws.
- Protect pets and people.
- Be the source of information on animals.
- Care for the animals in need.
- Provide services to citizens.
“PARTICIPATE”

- Civic Events- Festivals, fairs, parades, etc.
- School Events- Career Days, fairs, festivals, etc.
- Public Meetings-Political, organizations, etc.
- Holiday Events/ Recycling/Bake Sales, etc.
- ?
9th Annual
Tennessee Week for the Animals

Thank you ... 9th Annual
Tennessee Week for the Animals
October 12-20, 2013!
“COMMUNICATE”

- Media- TV, Radio, News Releases.
- Flyers
- Brochures
- Inserts (Energy, Water, Phone)
- Newsletter
- Billboards/Advertisements
- ?
HISTORY of Animal Control

- Animal Control developed Mid-1800’s.
- Animal Control provided livestock protection and rabies.
- Animal Control Ordinances written to protect people and property.
- Animal Controls restricted activities to law enforcement and health protection.
- National Animal Control Association developed to set recommended standards of operation and training.
Old Focus

- Seizure
- Holding
- Euthanasia
- Disposal
Shelters/Pounds in the 1900s: Animal Control Programs

- Growing number of stray dogs presented increased concern for municipal and rural officials
- Public health and public safety at risk through spread of zoonotic disease, increased number of dog bites, and increased auto accidents
- Need to control rising stray pet populations required new laws and programs.
- (During those years there were over 23-27 million animals being euthanized in shelters annually.)

- DISCUSS HOW THIS HAS CHANGED....
Shelters/Pounds in the 1900s:
Sites and Buildings

- Most shelters were located at landfill or in industrial areas.
- Most buildings were converted warehouses or were hastily-designed and built concrete or concrete blocks and chain-link fencing.
- Rarely had hot and cold running water, heat or air-conditioning.
HISTORY of Humane Societies

- ASPCA founded in 1866 by Henry Bergh
- American Humane Association founded in 1877
- Humane Society of the United States founded in 1954
- Anti-cruelty leagues or humane societies formed to protect animals and people.
- Generic terms “SPCA” and “Humane Society”
- Animal Liberation-Animal Rights
- Animal Exploitation-Animal Use
- Animal Welfare-Animal Control
- No-Kill-Limited Admission Shelter
- Kill – Open Admission Shelter
- Rescue Organizations, Foster Home Programs and Transport Programs developed more extensively in the late 90’s to assist Animal Shelters in LRR’s.
Some Current Basic Shelter Facts?

- Number of shelters: 3-5,000
- Intake: 5-7 M dogs/cats
- Adopted: 2-3 M
- Return to owner: 3-400,000
- Euthanized: 3-4 M
Governments-THE REALITIES:

- Operating animal facilities.
- Enforcing the animal laws.
- Funding usually low.
- Handle majority of stray, unwanted animals in a community.
- Budgetary restraints often result in substandard, or minimal care.
- Rarely pro-active, prevention programs like early spay/neuter before release.
- Many times in violation of national standards and/or state statutes - little oversight.

Questions:
Who provides over-sight of Government Animal Shelters/Pounds in your state?
Who provides over-sight of private, nonprofit charitable animal shelters, rescues, sanctuaries in your state?
POSSIBLE FUNDING FOR ANIMAL SHELTERS

1. Health Department – Grants
2. General Fund – Allocations
3. Citation Systems – “In-House”
4. Licensing Fees
5. Impoundment / Shelter Fees
6. Joint Service Agreements
7. Pet Adoption Fees
8. Law Enforcement JSA
9. Court Fines % and Restitution Fees
10. Bond Requirements
11. Donations – Private & Corporate Sponsors
12. In-House Stores
5 POINTS OF ANIMAL CONTROL

- Public Health-Rabies & other zoonotic diseases
- Public Safety-Animal bites, dead animals
- Law Enforcement
- Protection of Pets & People-Education, Intervention
- Agency Inter-action: Communication, Cooperative Endeavors
GOALS OF AN ANIMAL CONTROL DEPARTMENT should be:

1. To further responsible pet ownership.
2. To improve conditions for animals in the community.
3. To inform the public of needed animal immunizations.
4. To reduce uncontrolled animal breeding and promote spaying and neutering of companion animals.
5. To return stray and lost animals to their owners along with program to prevent animals from entering shelters.
6. To place adoptable pets in responsible homes thus increasing LRR.
7. To enforce local animal ordinances justly & fairly
8. To shelter animals in such a way as to minimize stress on the animals, protect them from the elements, and provide a place of safety and comfort.
9. To provide a humane death to the surplus animals for which there are no alternatives with most current humane recommendations.
10. To make the animal facility a place that is attractive, convenient and safe to the community.
11. To collaborate with individuals and organizations for alternative placements of adoptable pets.
12. To use enforcement as a last resort.
Animal Control/Services Realities?

- Guns rarely allowed (Must be ‘post-certified’ …)
- Officers work alone or understaffed
- Long distances to unloading
- Extreme heat, cold, rain, snow conditions
- Many run the ‘shelter’ alone as well as answering calls
- Lack of equipment and resources
- ?? WHAT ARE SOME OF YOUR FRUSTRATIONS AND REALITIES?
Rural Officers face dangers alone:
TREND (trend) n.

• 1. The general course or prevailing tendency; drift: the trend of events

• 2. Style; vogue: the new trend in animal shelters
New Face of Animal Shelters and Animal Services

• New shelters and animal control services are being created to meet public demand.
• Prevention programs to decrease pet overpopulation and increase responsible pet ownership are being developed and implemented.
• Citizen demands for improvements in old shelters/pounds.
Metro Animal Care and Control

Mission and Vision

Metro Animal Care and Control is committed to the delivery of humane and responsive animal care and control services to and for the residents and animals of Nashville-Davidson County.

MACC works with individuals and organizations across Nashville to help domestic animals find caring homes, decrease over-population of cats and dogs through spaying and neutering, support widespread rabies vaccinations, and promote responsible pet ownership.

Hours of Operation
Don’t shop. Adopt!

Give a homeless pet a forever home.

Finn
Adopted: May 2013
Sun. August 3rd
2:15pm

Bring your dog to the Lookouts game to benefit McKamey Animal Center!

Dogs On The Diamond
Nashville Humane Association had 3,312 ADOPTIONS!
How Do I...?

Renew my license plates?
Apply for a business license?
Apply for a marriage license?
Obtain a copy of my birth certificate?
Register to vote?
Report a stray animal?
Pay a ticket?
Apply for a passport?

Animal Control

Our Mission is to Educate - Not Confiscate

Mary Burger Scruggs - Director

Animal Control Officers:
Paula Heird
Nick Forbes
Patty Davis

P. O. Box 564
Lebanon, TN 37088
615-444-9776
New Focus

- Public demand to limit euthanasia of healthy and adoptable pets and increase the LRR.
- Change from gas chambers to injection.
- Removal of animals when cleaning.
- Awareness of cats and cat issues.
- Concern for mental emotional health of animals.
- Looking outward to community- “It takes a village”!
- Orientation to public consumer- Open Adoptions or “Learning Centered Adoptions”.
- Recognition that some long-held “answers” may not be enough.
- Developing relationships with Foster Homes, Rescues and Transport programs.
- Developing VOLUNTEER programs in pounds/shelters/facilities.
SHELTERS PROVIDING COMPLETE, COMPREHENSIVE, "PROFESSIONAL" PROGRAMS & SERVICES

- Impounding of Animals
- Housing of Animals
- Euthanasia of Animals
- Disposal of Animals by Cremation or Burial
- Volunteer Programs
- DOA/Pick-up Streets & Vets
- Humane Box Trap Loan Program
- Nuisance Animal Control for Wildlife
- State Approved Pet Adoption Programs
- After Hrs/Holiday Emergency Response Coverage
- Cooperation with Law Enforcement Agencies
- Professional Services & Information
- Involvement/Support of Humane Societies/Wildlife Rehab/Kennel Clubs

- Quarantine Facility for Rabies Suspects
- Enforcement of All Ordinances and Laws
- Humane Education Programs
- Community Involvement
- Meets Standards for Trained Personnel
- Investigating Cruelty to Animals Offenses
- Rabies Specimen Preparation for Lab Examination
- Veterinarian Involvement
- Participation in State Regional & National Professional Assoc.
- Rabies Licensing/Tag Program
- Training Outreach to other City/Parish Areas
STRATEGIC ISSUES

- Obtaining and retaining competent, compassionate staff.
- Providing excellent, sensitive customer service.
- Renovating or building decent and adequate facilities to replace the old warehouses built for housing, euthanizing and disposing of the surplus animals in communities.
- Sharing the public demand with local politicians for an end to killing animals as a way to control the pet over-population.
- Developing programs to change the philosophy of the general population about key issues in animal control and protection.
- Banning Gas Chambers as a form of euthanasia and moving into EBI with Pre-sedation as the only form of euthanasia.
- Formalize programs with foster homes, rescues and transport and volunteer programs.
- Provide more public subsidized Spay/Neuter and Micro chipping Clinics.
Community/Outreach/Services

- Community-Based Disaster Planning
- Coalition Building with Local Grassroots Groups
- Dog Parks and Agility Courses
- Domestic Violence Programs
- Emphasis on Customer Service and Outreach
- Internet Website – Adoptions on Petfinder/ Facebook, My Space, Twittering, Blogging, Craig’s List, etc.
- Mobile Services (Adoption, Spay/Neuter, Vaccination, Education/”Animeals” for the elderly/Microchip Clinics)
- Off-Site Adoptions
- User Friendly ACOs (Bicycle Patrol, Community Outreach Officers, School Patrol, Sr. Patrol, Park Patrol)
Services of your:

CALCASIEU PARISH ANIMAL CONTROL & PROTECTION DEPT.

LOST & FOUND
If your pet is missing...check with us! We try to locate owners of licensed dogs but most have no identification! Come and look for your pet! Dogs are held 3 days / Cats are held 5 days before available for adoption.

EMERGENCY SERVICE
Be kind! Notify us at any time about injured animals whose owner can not be found.

CARING FOR PETS & PEOPLE

ADMISSIONS
We try to place healthy, friendly PETS. NO VIOLENT ANIMALS ARE RELEASED...SPAYING & NEUTERING IS REQUIRED WITH ADOPTION AGREEMENT

SPAY DON'T SLAY

ANIMAL BITES
ANY Animal that bites or scratches a person is a rabies suspect. Even if it has current vaccinations it MUST be quarantined for 10 days at the shelter or at a licensed vet with isolation facilities. PROTECT YOUR COMMUNITY & YOURSELF...NOTIFY OUR DEPARTMENT

ANIMALS ORPHANED OR INJURED WILDLIFE
Licensed Rehabilitation & Emergency Care for Wild Animals - Provided by Volunteers

NUISANCE ANIMALS
Borrow our "Human" Box Traps to catch problem animals WE CAN HELP!

HUMANE EDUCATION PROGRAMS
Films - Filmstrips - Slide Shows - VCR's For ALL Ages! Live Animals to Visit Scheduled by Appointment

ABANDONED STRAYS
Notify us about strays or abandoned pets. We will do our best to pick them up. Save them from starvation and disease on the streets!

VACCINATIONS, LEASH LAW & STRAY CONTROL "ROUND-UPS"
Animal Control officers stage periodic checks in trouble areas for unlicensed and loose pets! Citations "tickets" are issued and animals are impounded.

LEASH LAW - GOOD FOR PETS & PEOPLE

SICK & ANCEINTS
If you are unable to afford to have a veterinarian euthanize (the "humane" putting to death) your pet, you can surrender it to animal control for euthanasia and cremation at no charge.

CRUELTY INVESTIGATIONS
If you suspect any animal is being cruelly treated - NOTIFY OUR DEPT.

An investigation will be done - Your privacy is protected!

BE A "RESPONSIBLE PET OWNER"

Calcasieu Parish Animal Control & Protection Department
210 W. Railroad Ave.
Lake Charles, LA 70601
(318) 439-8879

PETS..."LOVE 'EM. LEASH 'EM. LICENSE 'EM!"
What skills are necessary to work towards a “Profession” vs. a “job”

- Customer Service / Communication Skills
- Computer Skills
- Radio Language Skills
- Writing Skills
- Math Skills for Determining Dosages for Tranquilizing and Euthanasia
- Disease Recognition
- ???????????????? (Your input)
WHAT ARE THE RESOURCES:

- State Animal Control Associations
- State Humane Federations or Coalitions
- State Veterinarian Associations
- State Animal Rescue Team Associations
- State DEPT. OF HEALTH AND HOSPITALS
- Other SHELTER Representatives!!
What are the NATIONAL RESOURCES?

- ASPCA/ ASPCApro
- HSUS/Animal Sheltering Website and Magazine
- NACA
- SAWA
- National Council on Pet Population Study & Policy
- AVMA
- PETFINDER
- MADDIE’S FUND
- CCD
- ETC. UAN (Now Red Rover), CODE 3, Noah’s Wish, PETCO, Petsmart Charities.................

In many disasters, after an evacuation occurs, pets are often left behind. With lessons learned over the past several years, many animal rescue groups have combined their forces and volunteered their specialized training and services to local communities in helping save stranded pets and other animals. Location: , TN

Related Disasters
- Tennessee Severe Storms, Tornadoes, Straight-line Winds, and Flooding (DR-1979)
- Tennessee Flooding (EM-3321)

Related Media
HSUS >> Pets

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**Pets for Life**

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**Beat the Heat**

Need a quick fix for your hot dogs? Try our simple recipe for peanut butter popcicles!

Cool Your Pets, Man ☀️
A Program of The Humane Society of the United States

PROMOTE YOUR PETS

The Shelter Pet Project media campaign rolls out soon! As new adopters head to shelters, is your organization prepared to promote its adoptable animals? We can help you get started:

- Read Animal Sheltering magazine’s tips for generating news coverage throughout the year.
- View all of our public relations resources.

July-August 2009
SUBSCRIBE

THIS WEEK’S GET-SET TIP
Get ‘em groomed! Keeping your pooches polished will increase their chances of adoption >>

RESOURCE LIBRARY

Show Me the Money
Behavior Department
How To 101

NEWS

TRAINING HIGHLIGHT

ANIMAL SHELTERING magazine

SUBSCRIBE
RENEW
GIVE A GIFT
PAY BILL
SUBSCRIBER SERVICES

THE SCOOP e-news
Receive news, training updates, and more. Sign up here.

ANIMAL SHELTERING magazine

ADVANCED KENNEL SYSTEMS SINCE 1991
The Society of Animal Welfare Administrators (SAWA) is a nonprofit management organization comprised of professional administrators of organizations involved in the animal care and control field.

SAWA was founded in 1970 by six directors of humane organizations located throughout the country. They wanted to have the opportunity to get together - through periodic meetings - with other executives to share their professional insights and concerns.

Current Info:
- annual report
- asilomar accords
- board of directors
- calendar of events
- certification
- conferences
We are veterinary medicine.

What's New

- Midwest flooding affects animals, veterinary clinics
  The veterinary infrastructure in several Midwest states is recovering from flooding that forced the evacuation of thousands of people and animals.

- Read the Convention Daily News online
  Read about all of the happenings in New Orleans with the online version of the Convention Daily News.

- AVMA cautions against bans on livestock antimicrobials
  The AVMA told a Senate committee that wide-scale bans on approved uses of antibiotics in food animals could jeopardize animal and public health.

Looking for something? View recent "What's New" items
Press Release

July 8, 2009

Contact: Lynn Spivak, Tel: (510) 337-0979

MADDIE’S FUND TO AWARD $50,000 FOR GOOD CUSTOMER SERVICE
70 Opportunities for Shelters & Rescues to Win

Maddie’s Fund will award $50,000 in prize money over 10 weeks to Petfinder.com member shelters and rescues in the U.S. that demonstrate good customer service.

From July 13 through September 18 there will be three ways to win cash awards:

• Rescue groups - Check your inbox!
  Each week, Petfinder.com Foundation will randomly e-mail three member rescue groups with questions about available dog or cat posted on their website. If they get helpful information about that animal within 24 hours, rescue group wins $500.

• Shelters - Answer the Phone!
  From July 13 through August 31, every time Petfinder.com customer makes a call to a shelter, shelter will have a chance to win $250.
How does it work?

1. With thousands of pets looking for the perfect home, we know you'll find the perfect one.

2. All our pets at Petango are cared for at reputable shelters across the country, so you can rest assured that you are adopting a healthy and happy pet that is looking for a new home.

3. Use our powerful but simple search to find your pet. It's all based on your zip/postal code (which you type in when you select a search category from the navigation menu), so the
Changing the Status Quo! Who is/should be Responsible for Funding Animal Shelters and Animal Services?

To protect public health and safety:  
Government

To advance animal welfare:  
Government (through Donations) and Private Donors

To provide preventive measures:  
Government and Private Donors

To enforce laws and ordinances:  
Government and Commissioned Humane Investigators and other Law Enforcement Officials.
What Services do/should Animal Shelters Provide to the Community?

- Animal Control – Picking up stray animals; enforcing leash laws, RTO identified animals to prevent entry into shelter.
- Animal Housing – Humane housing stray and owner-surrender animals
- Animal Care/Disease Prevention – Providing care to housed animals through isolation and pre-vaccinating animals upon entry and against rabies and other zoonotic or communicable diseases

-continued-
What Services do/should Animal Shelters Provide to the Community?

- Cruelty Investigation – Investigating violations of anti-cruelty laws; prosecuting animal protection laws
- Code/Ordinance Enforcement – Enforcing licensing laws; zoning restriction laws; noise abatement laws; animal care and control and rabies laws
- Adoption/Return to Owner/Returning animals to owners; adopting animals to appropriate new owners; HUMANE euthanasia for sick, aggressive or unadopted animals
What Services Should Shelters **Strive** to Offer to the Community?

- Behavior evaluation of all incoming animals for aggression/fear (SAFER or other assessment.)
- Sterilization – spay/neuter of all animals prior to/at adoption; programs for general public
- Behavior Counseling and Assistance – Assistance to pet owners on general behavior issues to keep the pet in the home and reduce relinquishment.
- MYM and other progressive shelter programs to improve their LRR.
- Using Minimum Standards as guidelines for sheltering from SHELTER MEDICINE website and manual. (Also LA Law)
What Services Should Shelters Strive to Offer to the Community?

- Training – Basic dog obedience classes; staff training
- Education – Youth education; adult lectures; RPO courses; new pet “parenting” classes; Summer Care Cadet camps, Sr. Citizen Assistance and School and Park Patrols.
- Legislative Advocacy – advocate for new animal care and control laws; research and write animal protection laws.
SPAY/NEUTER

• IS IT THE LAW?
• Does your shelter offer neuter before release?
• Does your shelter follow-up on contracts requiring altering when it is not done before adoption?
• Does your community have affordable and accessible S/N?
• Does your organization assist with free or low-cost S/N for feral cats?
• Does your organization offer any incentives for S/N of pitbulls?
• Does your organization provide a mobile or low-cost spay/neuter facility for citizens who can’t afford it?
• YOU ARE NOT EXEMPT IF IT IS THE LAW EVEN IF YOU ARE UNDER-STAFFED.
TNR – REDUCE INTAKE- REDUCE EUTHANASIA

• Become knowledgeable about the issue.
• If you have to hold all cats including feral that come into the shelter, obtain FERAL CAT DENS.
• Educate the public.
• Develop a “safe” relationship with caretakers.
• Develop a TNR clinic program with local vets.
• Develop a PILOT PROGRAM – we have trapped and killed for over 60 years + and the numbers have only increased. Give it a try!
How to get what you need for implementing change!

- Be Politically Active (and get your family and friends to do so too!) Make sure they hear about the GOOD work at A/C every month!!
- Be the “Expert” for anything animal related other than medical information!
- Develop a RESOURCE GUIDE for the community. *Upload it!
- Develop a website, Twitter, Facebook, My Space, Craig’s List and put your pets on Petfinder and all other adoption links you can just upload photos to.
- Participate in Community Events.
- Insure you have every professional training available locally and nationally in animal control and sheltering practices.
BASIC ANIMAL CONTROL NEEDS:

- Truck
- Traps/Transfer cages
- Kennels/Carry Cages
- Catch-pole/control stick
- Protective Gear
- Communication equipment
- Chemical Capture
Basic Needs of Sheltering

- Facility
- Trap, transport cages
- Caging
- Kennels
- Protective gear
- Cleaning Products and Materials
- Adequate & Knowledgeable Staff
- SOP’s
- Financial Resources
- Behavioral and Housing Resources
- Community Access
Adoption Process

- Safer/ Assess A Pet or other Behavioral Evaluation
- Meet Your Match-Canine-Ality
- Meet Your Match-Feline-Ality
- Survey vs. questionnaire
- Open Adoptions vs. Adoption Police
- Spay/Neuter required: Contract or pre-surgery
- Health Care Program
- Mentor Program for breeds
- Obedience Free Classes
- Grooming Collaboration
Phone Contacts

- Answer the phone!
- Call your own phone and listen to navigation program. Could you reach someone?
- Have an immediate resource for emergencies.
- After-Hours Contract Numbers
Self Evaluations

• Simply take a good look around!

• Call in a request for service, ask a question about adopting a pet, or observe a relinquishment.
  – How were you treated?
  – How quickly did you reach the right person?
  – How was your request, complaint or question addressed? Was there a successful resolution?
Dispatch

• Develop a dispatch page that tracks calls, Officer assigned call, times, and location
• Tape days calls whenever possible
• Keep talk to minimum
• Use Codes – Sheriff’s Office style converted for specialized animal control duties and calls
• Keep LOG BOOK for week, month, year
FIELD SERVICES

What impression do you, as field officers make?

- Are you dressed professionally?
- Are your trucks clean?
- Are animals handled humanely?
- Do you have adequate equipment?
- Is your equipment in working order?
FIELD SERVICES

• Are you knowledgeable?
  – Do you know local ordinances?
  – Do you know proper animal handling and care?
  – Can you discern an opportunity for an educational contact from a true investigation?
FIELD SERVICES

• Do you recognize your role as humane educators on the road?
  – Are you good with the public?
  – Are you good with kids?
  – Do you provide information for the public?
  – Can you provide assistance with animal problems?
  – Are YOU a RPO????? Are your own pets vaccinated, licensed, spayed or neutered and do you obey the very laws you enforce?
Livestock issues

- Know the current laws.
- Know the designated agent for your Parish.
- I.e. Livestock Brand Commission, Sheriff’s Office or other designated agent.
- Acquire and maintain proper equipment.
- Have trained Personnel.
- Have complete SOP’s concerning all aspects of enforcement and housing of seized or injured livestock.
- Acquire an adequate facility before beginning any livestock program.
Construction –
New Ideas-New Materials

- Animal Entertainment (Aquariums, Videos, Music) *
  Waterfalls over kennels (recycling water)
- Cageless Shelters (Real Life Rooms/Colony Cat Housing)
- Colorful Graphics and Murals
- Companion Housing/Communal Play Areas
- Flooring Materials (anti-microbial, bacteriostat additives)
- High Tech Air Handling Systems
- High Traffic Locations
- Landscaping/Greenery/Atriums
- Natural Light
- New Materials (that are durable, attractive and sanitary)
Maintenance

- Have list of monthly duties
- Keep log sheet with date and initials of performance
- Order parts ahead of time to avoid interruptions
- Keep inventory on a software program that tracks materials and supplies
- Maintain information on Safety both for employees, public and animals
Safety in the Shelter Workplace

OSHA compliant cowboy
Disposal of Sharps
GET RID OF CLUTTER
Administration (Co-workers)

• Be knowledgeable of daily work of others
• Thank employees and co-workers
• Provide adequate training and opportunities to learn – stay aware of classes
• Recognize compassion fatigue and seek resources – be kind to each other
• Participate in routine work occasionally- cross train
• Research on your own for your own advancement knowledge
Sharing the power of words:

• ASK RESCUE – Review the term......
  – Public hears “rescue” and feels it is from a bad situation.
  – “Rescuing” from a shelter conjures up the same images and represents the shelter as a bad place to be.
  – Animal Control field officers feel they ‘rescued’ the animal already.
  – Breed rescuers – often ‘selective’
CREATING PARTNERSHIPS

• BREED PLACEMENT (limits)

• ANIMAL WELFARE COMMUNITY PARTNERSHIPS

• COMMUNITY PARTNERS

• Formal vs. Informal Relationships
BREED PLACEMENT PARTNERS

- Animal Control/Animal Services
  - Be professional
    - Turn the other cheek when needed
    - Create a structure and convey policies
    - Communicate openly & honestly
    - Keep your promises
    - Share the struggles
    - Don’t accept blame
BREED PLACEMENT PARTNERS – expect them to:

• Be professional
• Build the relationship and trust
• Educate themselves on the divisions issues and priorities and REALITIES
• Provide information to share
• Meet commitments
• Work to understand and support
Education

• Interactive Learning Centers
• Partnerships with Community Institutions (i.e. libraries, Museums, Zoos)
• Play Areas for Children
• Public Lending Libraries
• Summer Camps
• Web Sites
Research on Fee-Waived Adoptions
Read more about this resource »

Stop the Introductions
Read more on our blog »
Adoption Follow-Up Program

Good post-adoption support for your adopters benefits the adopters, the dogs, and your shelter.
Disaster & Cruelty

Search Resources

- By Programs
- By Topic
- By Training

Programs

Shelter Disaster Planning: Step-by-Step
Use these steps to develop an organized, timely plan for your organization and the emergencies you may face.

Grants
Welcome to our site!

Looking for an animal shelter or spay neuter clinic in your county? Search our database or give us a call toll free at 1-866-907-SPAY (77729)

Need to find out what the laws are in TN regarding animals?

If you have found a lost cat or dog, and they are lucky enough to have their Rabies tag on their collar, you can help the animal find their way home. Simply call the General Environmental Health Office at 615-741-7206 and provide the rabies tag number to any of the support staff. They in turn can provide you with the correct county phone number for the veterinarian to which the tag was issued.

Follow us on:
Search results for TN

2

2 X 2 Ranch
Lafayette, TN 37083

A

A Home For Cats
Chattanooga, TN 37404
Tennessee Animal Shelters

This web page lists animal shelters in the State of Tennessee. *Before visiting any of these Tennessee animal shelters, be sure to verify their address, hours of operation, and appointment policies (if applicable). An animal shelter may have ceased operations or moved to a different location, and business hours can sometimes be irregular, especially on and around holidays. So a quick phone call can often save you time and aggravation.*

**Adopt-A-Pet**
Knoxville, Tennessee 37919
1-865-584-0496
http://www.humanesocietypettennessee.com
Located in Knox County.

**Animal Works**
Alcoa, Tennessee 37701
1-865-379-2227
http://www.animalworkstn.org
Located in Blount County.

**Camp Ruff N More**
Johnson City, Tennessee 37604
1-423-920-7833

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*Animal Shelters*  
*Pet Care Services*  
*Pet Food and Supplies Retail*  
*Pet Shops*  

*Animal Health*  
*Animal Hospitals*  
*Animal Services*  
*Animal Shelters*  
*Pet Adoption*  
*Veterinarians*
Rescues and Shelters

United States

Alabama  Alaska  Arizona  Arkansas  California  Colorado  Connecticut  Delaware  District of Columbia  Florida
Georgia  Guam  Hawaii  Idaho  Illinois  Indiana  Iowa  Kansas  Kentucky  Louisiana  Maine  Maryland  Massachusetts  Michigan  Minnesota  Mississippi  Missouri  Montana  Nebraska
Tennessee  Texas  Utah  Vermont  Virginia  Virgin Islands  Washington  W.Virginia  Wisconsin  Wyoming

Tennessee

Animal Control Facility of Davidson County, 1400 County Hospital Road, Nashville, Tennessee 37218  615-850-7928

Bristol Humane Society

Jackson-Madison County Humane Society Jackson, Tennessee

Noah's Arc Inc., PO Box 892, Dandridge, Tennessee 37725
They accept any/all pets and are no kill. All animals are spayed/neutered if too young, a certificate is issued at adoption for services later) & are current on shots. The shelter operated solely on donations/fundraisers.

Rock 'N Acres Animal Rescue (Any Animal Welcome)
Murfreesboro, TN
615 406 1793
615 217 1755

Williamson County Animal Control (Middle Tennessee)

The Animal Rescue and Fostering Networks (ARFNets) are networks of animal rescue people in the Blount County and surrounding areas of the East Tennessee Valley. We are working to find loving, permanent homes for abandoned or rescued animals of all kinds. Contact Info: 865-977-0751 info@arfnets.org

Animalworks Rescue, Alcoa, TN
Legal and Legislative Issues

- Cat Licensing and Registration
- Cruelty Forfeiture Laws
- Dangerous Dog Regulations
- Felony Cruelty Laws
- ACO Training and Peace Office Powers
- Spay/Neuter Related Laws (Animal Friendly License Plates- Mandatory S/N Laws for Shelter Adoptions-Spay/Neuter Incentive Laws)
- User Friendly ACOs (Bicycle Patrol, Community Outreach Officers)
Automate Your Agendas

MCCi has created a site to provide educational and helpful information in regards to Agenda Automation. Agenda Automation is sometimes confused with "Paperless Agendas" yet there are important distinctions between the two. Paperless agendas can be created simply by scanning an agenda packet at the end of the compilation process. Agenda Automation starts at the very beginning of the process and can deliver the content in multiple formats.
Animal Laws of Tennessee

Compiled and Edited Tennessee Laws Pertaining to Animals

Every year CAIT (Companion Animal Initiative of Tennessee) updates this book to include the latest laws in Tennessee regarding animals. This is a joint effort between the University of Tennessee College of Veterinary Medicine and College of Law.

Order Form

The law book can be purchased for $30. To purchase, please go to the CAIT website and print the order form for the latest version of the law book.


Read Online

If you would like to read the latest version online or print it yourself, please go to the CAIT website. Click here to visit their site.
Dog Bite Law

A non-commercial website, updated daily, authored by the USA's leading legal expert in dog bite law. Over 1 million people per year (3,300 each day) spend an average of 8 minutes reading www.dogbitelaw.com. Numerous legal publications and articles cite www.dogbitelaw.com as authority, and more than 2,500 websites throughout the world link to it or cite it, including the U.S Department of Agriculture and other governmental websites.

- For Dog Bite Victims
- For Dog Owners
- For Parents
- For Journalists, Lawmakers, Academics
- For Lawyers
- For Canine Professionals
- For Students
- The Dog Bite Laws of All States
- Related Info (The Dog Bite Law Adviser)
- FAQ
- Links
- News
- Blog
- Wiki
- Drop Box
- Index
- Store (Download Legal Forms and More)
- Contact Attorney Phillips
PET-ABUSE.COM
Our lives begin to end the day we become silent about things that matter.

Take the Tour
Fight Animal Cruelty
Animal Abuse Database

13,591 cases · 45 court dates

July 22, 2008

News | Local Cases | CourtWatch | Most Read | Video News

Latest News
We've added a tabbed interface that gives you instant access to some key features of our website, including a new Local Cases section that lets you see the most recent cases in your area, and a snapshot map showing you where the most recent local cases have occurred. Over the next few months, we will be building on many of the local tools we provide, making it easier to take action in your own area.

Recent Cases
Caged puppy left at roadside, dies in heat: Roanoke, TX (US) - Jul 21, 2008
Roanoke Police are looking for the person who left a puppy to die in a cage on the side of a road today. Police say...
First Strike: The Connection Between Animal Cruelty and Human Violence

The First Strike® campaign was created in 1997 to raise public and professional awareness about the connection between animal cruelty and other violent crime. The campaign works with local animal protection agencies around the United States to bring together animal shelter workers, animal control officers, social service workers, law enforcement officials, veterinarians, educators, and others to learn about the violence connection and to promote inter-agency collaborations to reduce animal cruelty, family and community violence.

First Strike also provides investigative support, rewards, expert testimony and information on the animal-human cruelty connection to law enforcement and prosecutors in high-profile animal cruelty cases. We also work jointly with...
Networking with other resources

- Pet partners programs
- Rescue groups, foster homes
- Other-Groomers, Trainers
- Resources for owners to place their animals
- Sponsors for marketing efforts
- Volunteers
- Veterinarians
- District Attorney, Law Enforcement, Media, Health Officials
Wanna make my tail wag?
Check to see if there are frozen, stuffed
Kongs in the freezer in the food prep
room. Please give me one after my
playtime with you!
I will love the cold, yummy treat!
Welcome to the newest incarnation of the ACOFurStop.Com website! We’re still fixing up the place, so please be patient during this transition. In the meantime, stop by the forums to shoot the breeze, talk shop, or ask an animal control officer a question.

ACOFurStop.Com is your one-stop shop for all things animal control and humane law enforcement. Animal Control and Humane Law Enforcement officers will find valuable information on training, upcoming events, certifications, equipment, job openings and more.

Latest From the Forums

If you’re an Animal Control Officer or Humane Law Enforcement Officer and you wish to be granted access to the “ACO Only” forums, please see the announcement here to find out how!
Welcome to Operation Roger... Truckers Pet Transport!

Operation Roger... Truckers Pet Transport

Hi, I'm Roger, a Toy Manchester Terrier. It is a sad fact each year, millions of us healthy, adoptable pets are admitted to animal shelters or are taken in by animal rescue groups across the United States. Many of us, like me, are adopted into new homes, but many others are not so fortunate.

It is also a fact there are thousands of homes who would adopt many of us, but how do you get a dog in Alabama to a new home in New Hampshire? How do you transport a cat in California to it's forever home in Florida?

Many of you would dread a 500 mile or more drive, but for wonderful volunteer truck drivers, it's another day at the office.

They are Operation Roger... Truckers Pet Transport.
Truck 'N' Paw's

Truck-N-Paws. Members: 2962 Founded: Dec 9, 1999

A Transport List for animals in need, especially ex-puppy mill dogs needing to get to their forever homes.

It list is now expanded, to include transport for any rescue animal,

Notification of Lost Animals, DNA's and request's for a home check.

We are the largest rescue transport group on the web.
Featured Resource

How to Make a Pet First Aid Kit

Have fun in the summer with pets but keep them safe with this DIY first-aid kit.

Read more about this resource »

Moving Animals Places (MAP)

MAP is an interactive, web-based application that will help address oversupply and demand challenges for animal shelters across the U.S.
Animal Relocation and Transport

More Information
Animal Relocation & Transport
Carroll Petrie Foundation
Moving Animals Places - MAP

Animal Relocation and Transport
The Animal Relocation and Transport (ART) team focuses on saving lives by helping organizations relocate animals from areas of oversupply to places where there are few, if any, similar animals in shelters for adoption.
ASPCA TNR Postcard

Use these simple postcards or modify them to help educate your community about TNR.

Preparing to Use GIS to Save More Lives

WEBINAR | Presenter: Panel Presentation
June 7, 2012 | Share

Learn about Geographic Information Systems (GIS), an exciting new tool for mapping, literally, the geographic location of animals coming into shelters.

Help Your Community's Animals Stay in Their Homes

HOW-TO | Share
Tools to help owners address issues without giving up their animals.

Help Renters Find Pet-Friendly Housing
DOES YOUR SHELTER LEARN FROM THE PAST, PRESENT AND FUTURE?

• PAST
  – Does your shelter keep statistics?

• PRESENT
  – Are your policies and procedures based on fact?

• FUTURE
  – Is your organization afraid of change because “It’s always been done that way?”
RAINBOW BRIDGE
Humane EBI vs....the old gas chambers
DIVIDE AND CONQUER
KENNEL FRUSTRATION!
LEARNING TASK:
WHERE ARE WE GOING AS A PROFESSION IN THE 21ST CENTURY?

• Think about where you imagine your Department or Organization will be in the next 5 years. What services or programs do you envision?

• Raise hands and SHARE!
• ASILOMAR ACCORDS
• ADOPTION FORUM III (Coming soon)
INTRODUCTION

In August of 2004, a group of animal welfare industry leaders from across the nation convened at Asilomar in Pacific Grove, California, for the purpose of building bridges across varying philosophies, developing relationships and creating goals focused on significantly reducing the euthanasia of healthy and treatable companion animals in the United States.

DO YOU HAVE QUESTIONS ABOUT THE ASILOMAR ACCORDS?

Submit your questions through our online form.
101 MORE Great Shelter Ideas

SHARING FROM AROUND THE COUNTRY!
Animal Welfare Agencies

Grants
PetSmart Charities' Grants Program provides limited financial assistance to fund best practices and innovative programs, with measurable results, that help accomplish our mission. With increased competition for funds, unfortunately we can't support all programs.

- What programs does PetSmart Charities fund?
- Who is eligible to apply for grant funding?
- What geographic areas does PetSmart Charities fund?
- When are grant applications due?
- How much can my group request?
- Where can I get tips to help me write a successful grant proposal?
- Where do I find a grant application?
- Where can I get a copy of the follow-up report to submit after I have completed my grant?
Animal Welfare Agencies

Rescue Waggin'

The Pet Overpopulation Problem

Each year, six to eight million pets enter shelters and three to four million of those are euthanized simply because they do not have a home. Incredibly, some regions of the country still have euthanasia rates as high as 85 percent.

Our Solution

The Rescue Waggin' program was created by PetSmart Charities to help save the lives of homeless dogs and puppies through partnership and collaboration with local animal welfare agencies. The program also works to proactively reduce pet overpopulation in those areas of the country that need the most.
PETCO Foundation - Microsoft Internet Explorer

Address: http://www.petco.com/Content/ContentNoRight.aspx?c=foundationcontest&Nav=11&cm_re=category_-_photocontest_-_072508

PETCO Foundation PET PHOTO CONTEST

Your pet could be famous!

Enter a pet photo for your cutie’s chance to be a star in the 2009 PETCO Foundation’s Fundraiser Calendar. Calendar proceeds will go to the Foundation to help pets everywhere. Please note - pets only, photos including people are ineligible. All types of
Grant Guidelines

Our criteria for applications

How to apply for funding

In this section, animal welfare organizations can find helpful information on applying for community grants, starter grants, lifesaving awards, and veterinary school grants.

Maddie's Fund® Response to Internet Post

A release circulating on the internet states that if AB 1634 becomes law, no California community will be able to benefit from Maddie's Fund grants.

If AB 1634 does pass, it could impact Maddie's® support of spay/neuter programs in California. Since our inception, Maddie's Fund has had a policy of not funding government mandated programs. As stated on our website, "This policy applies to mandatory spay/neuter laws, as well as to other requirements imposed by federal, state and local legislation." For more information about Maddie's Fund policies go to: http://www.maddiesfund.org/grant/policy.html

For more information about Maddie's Fund community grant giving, go to our website at: http://www.maddiesfund.org/grant/comm_grants.html. For information about new grant opportunities, go to http://www.maddiesfund.org/grant/starter_grants.html. Grant guidelines for colleges of veterinary medicine can be found at http://www.maddiesfund.org/college/vet-school.html.
The WHOLE picture for a HUMANE COMMUNITY.

Pro-active animal control
Spay/neuter programs

Collaborative Community Programs

Humane Educational programs
Adoption Guarantees
Anti-Cruelty Initiatives
YOU-Making a difference for the ANIMALS!
We live in a world of cameras! Do you want your children to see this on the news?
What NOT to do......
The WHOLE picture of a “Professional” Animal Services Representative! RURAL OR URBAN- it is all the same!

* Pro-active animal control services
* Spay/neuter programs
* Volunteer programs
* Humane Educational programs
RESOURCES

- Shelter Medicine Textbook
- Veterinary Forensics Textbook (Animal Cruelty)
- Forensic Investigation of Animal Cruelty Textbook
- Infectious Diseases in Shelters Textbook
- NACA Training Manual
- www.sheltermedicine.com
- www.petfinder.com
- www.naca.org
- www.aspcapro.com
- www.avma.org
- www.cdc.com
- Search “engines”: Google, Good Search, ASK, Etc.
CONTACT INFORMATION:

- Slides courtesy of Laura Lanza – ASPCA and Kerri Bright.
- https://docs.google.com/leaf?id=0B6CRvdlqqtt-NTc3MzU5NGItNzllYy00ZWZhLTg4MTktNmU1YWNlOWQwODgz&hl=en
- Laura Lanza- laural@aspca.org
- Kerri Bright -ksbirdhse@yahoo.com
Communities that improve quality of life for animals do so for people as well.
CONTACT INFORMATION:

Laura Lanza - Community Initiatives Director
ASPCA - Community Outreach

(337)-905-1868
E-mail: laura.lanza@aspca.org
WE ARE THEIR VOICE.