PAYMENT OPTIONS

• DOMESTIC

Clients of the Service who reside in the United States will be billed following completion of test procedures. Payment may be made by check or credit card (Visa, Master Card, American Express, or Discover Card). For credit card payment please provide the 16-digit card number, expiration date, name of person card is issued to, name of authorized user(s) if different from person card is issued to, and postal code. Please fax this information to 865-974-5465. Contact our billing office if there are questions (phone Janice Hemsley at 865-974-5665; or FAX to Janice at 865-974-5465; or e-mail Janice at jhemsley@utk.edu.

• FOREIGN

Payment options for clients outside the United States. Payment may be made with a credit or debit card (Visa, Master Card, American Express, or Discover Card) or by international cashier’s check or international money orders.

For credit card payment please provide the 16-digit card number, expiration date, name of person card is issued to, name of authorized user(s) if different from person card is issued to, and postal code. Please fax this information to 865-974-5465 (for security reasons, do not email credit card information). If you have billing questions, contact Janice Hemsley (billing office) at jhemsley@utk.edu or fax information to 865-974-5465.

Check or money order payments must be in US currency, the banking institution the check is drawn on must have a branch in the US (this information must be printed on the check), and the check must be encoded.