

UNIVERSITY OF TENNESSEE VETERINARY MEDICAL CENTER
AT REDUCED CAPACITY

December 16, 2023 – January 3, 2024

Updates will be posted at <https://tiny.utk.edu/UTCVMpoweroutage>

The University of Tennessee Veterinary Medical Center will operate at severely reduced patient capacity from **Saturday, December 16, 2023, until Wednesday, January 3, 2024**. During this time, we will be upgrading the electrical power infrastructure in our building. This will require turning off electrical power to large portions of our hospital. The outage will affect lighting; heating, ventilation and air conditioning; and electrical power to our equipment. This includes diagnostic imaging, such as radiographs, CT and MRI; laboratory instruments; necropsy; and other equipment throughout the hospital.

This work is necessary but will substantially limit the number and type of patients we are able to manage during this period. We feel it is important to keep our hospital open to serve our clients, patients, and referring veterinarians but many of our services will not be able to see routine appointments during this time.

Call before sending a patient beginning Saturday, December 16, 2023, through Wednesday, January 3, 2024.

- All referring veterinarians should call the Veterinary Medical Center at (865) 974-8387 for telephone triage and assessment before sending a patient.
- **Before referral, all patients must undergo a phone triage to determine whether we have the resources to admit the patient.** We may ask the referring veterinarian to discuss the case with a UTCVM clinician to ensure we have the necessary equipment available to meet the needs of the patient.
- Patients presenting with conditions that cannot be effectively managed during this time will be stabilized as needed and discharged with recommendations to follow up with the primary care veterinarian.
- Referring veterinarians with non-urgent patient referrals are encouraged to schedule an appointment with the specific service needed for treatment after January 3, 2024.

Large animal referrals

- Please call the Veterinary Medical Center at (865) 974-5701 for telephone triage and assessment with the appropriate service before sending to determine whether we have the resources to admit the patient.
- Referring veterinarians with non-urgent patients are encouraged to schedule an appointment with the specific service needed for treatment after January 3, 2024.

Biomedical and diagnostic services

- We will be unable to process biopsies received between Dec. 22 – Jan. 1.
- Our lab will not be able to accept any necropsies from Dec. 26 – Jan. 3.

Alternative Regional ER Centers
tiny.utk.edu/AlternativeER

Alternative Laboratory Services
tiny.utk.edu/AlternativeLabs