



ZOOLOGICAL MEDICINE

Primate Referral Guidelines

EFFECTIVE: APRIL 2024

Zoological Medicine Section (ZCA + General Zoo/Field Services)
WILL see privately-owned prosimians, tarsiers, and New World primates.

PROSIMIANS INCLUDE:

- Lemurs
- Galagos
- Pottos
- Lorises

NEW WORLD PRIMATES INCLUDE:

- Marmosets, tamarins
- Capuchins, squirrel monkeys
- Night and owl monkeys
- Titis, sakis, uakaris
- Howler, spider, and woolly monkeys

The service **WILL NOT see** privately-owned Old World primates.

OLD WORLD PRIMATES INCLUDE:

- Baboons, colobus, macaques, mandrills, patas monkeys
- Gibbon, siamang
- Orangutans, gorillas, bonobos, chimpanzees, humans

Calls regarding Old World primates from zoological institutions should be directed to the faculty on General Zoo/Field Service. If you are unsure, please do not hesitate to contact the service.

Non-emergent appointments can be scheduled with the Zoological Companion Animal Service in regular slots (currently Monday and Wednesday mornings).

Emergency cases will be seen **only** under the following circumstances, require approval of the on-call Zoological Medicine clinician, and will be seen directly by the Zoological Medicine Service:

The primate has been seen by the Zoological Medicine Service within the last 1 year.

OR

The primate has received a complete physical examination by the referring veterinarian within the last 24 hours.

Current hospital emergency hours are 8:00am-10:00pm.

The animal must be presented in a secure carrier reinforced with zip ties or other secondary locking mechanism.

Please do not hesitate to contact any faculty/house officer/staff in Zoological Medicine with questions.
865-974-8387 | vetmed.tennessee.edu/vmc/AEZAnimalHospital

ZOOLOGICAL COMPANION ANIMAL PRE-APPOINTMENT CHECKLIST

- Please have your primary veterinarian forward vaccination history to UTCVM prior to your appointment.
- Please **DO NOT** fast animals prior to appointments. If fasting is indicated prior to a procedure, this will be communicated to you.
- Give the morning medication as usual.
- Bring all medications that your pet is currently taking to your appointment. These should be in their original prescription containers.
- Visitation of hospitalized animals is encouraged and can be arranged with your clinician.
- It is important that you meet the service clinicians during your first appointment time. Drop-offs might be approved under certain circumstances for subsequent visits. In such cases, you will not see a doctor or student at the time of the drop off.
- Bring copies of pertinent lab test results, medical records and all radiographs (films) from **YOUR CURRENT AND PREVIOUS VETERINARIANS, INCLUDING SPECIALISTS**, to the initial appointment or have your veterinarian(s) send them prior to the appointment. Digital images may be emailed to utvetref@utk.edu.
- If you have any pet insurance you want us to file, please bring the forms with you.

****Please note that all pets should be brought to the Veterinary Medical Center on a leash or in a pet carrier.****

Thank you for choosing UTCVM Veterinary Medical Center for your pet's care. We look forward to meeting you!