ZOOLOGICAL MEDICINE

Primate Referral Guidelines

EFFECTIVE: APRIL 2024

Zoological Medicine Section (ZCA + General Zoo/Field Services) will see privately-owned prosimians, tarsiers, and New World primates.

PROSIMIANS INCLUDE:
• Lemurs
• Galagos
• Pottos
• Lorises

NEW WORLD PRIMATES INCLUDE:
• Marmosets, tamarins
• Capuchins, squirrel monkeys
• Night and owl monkeys
• Titis, sakis, uakaris
• Howler, spider, and woolly monkeys

The service will not see privately-owned Old World primates.

OLD WORLD PRIMATES INCLUDE:
• Baboons, colobus, macaques, mandrills, patas monkeys
• Gibbon, siamang
• Orangutans, gorillas, bonobos, chimpanzees, humans

Calls regarding Old World primates from zoological institutions should be directed to the faculty on General Zoo/Field Service. If you are unsure, please do not hesitate to contact the service.

Non-emergent appointments can be scheduled with the Zoological Companion Animal Service in regular slots (currently Monday and Wednesday mornings).

Emergency cases will be seen only under the following circumstances, require approval of the on-call Zoological Medicine clinician, and will be seen directly by the Zoological Medicine Service:

The primate has been seen by the Zoological Medicine Service within the last 1 year.

OR

The primate has received a complete physical examination by the referring veterinarian within the last 24 hours.

Current hospital emergency hours are 8:00am-10:00pm.

The animal must be presented in a secure carrier reinforced with zip ties or other secondary locking mechanism.

Please do not hesitate to contact any faculty/house officer/staff in Zoological Medicine with questions.
865-974-8387 | vetmed.tennessee.edu/vmc/AEZAnimalHospital

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ZOOLOGICAL COMPANION ANIMAL PRE-APPOINTMENT CHECKLIST

- Please have your primary veterinarian forward vaccination history to UTCVM prior to your appointment.
- Please DO NOT fast animals prior to appointments. If fasting is indicated prior to a procedure, this will be communicated to you.
- Give the morning medication as usual.
- Bring all medications that your pet is currently taking to your appointment. These should be in their original prescription containers.
- Visitation of hospitalized animals is encouraged and can be arranged with your clinician.
- It is important that you meet the service clinicians during your first appointment time. Drop-offs might be approved under certain circumstances for subsequent visits. In such cases, you will not see a doctor or student at the time of the drop off.
- Bring copies of pertinent lab test results, medical records and all radiographs (films) from YOUR CURRENT AND PREVIOUS VETERINARIANS, INCLUDING SPECIALISTS, to the initial appointment or have your veterinarian(s) send them prior to the appointment. Digital images may be emailed to utvetref@utk.edu.
- If you have any pet insurance you want us to file, please bring the forms with you.

**Please note that all pets should be brought to the Veterinary Medical Center on a leash or in a pet carrier.**

Thank you for choosing UTCVM Veterinary Medical Center for your pet’s care. We look forward to meeting you!